

BOARD OF SUPERVISORS

Madison County, Mississippi

E-911 Administration Office

1633 W. Peace Street, PO Box 608, Canton, MS 39046

T: (601) 859-6485 F: (601) 859-4743

DATE: September 13, 2017
TO: Madison County Board of Supervisors
FROM: Emergency Management Office
RE: Road Claim
Antoinette Wilder

After further investigation on the above referenced claim, it is the recommendation of the Emergency Management Office to approve and pay the claim to the order of Antoinette Wilder, in the amount of \$ 212.00 for stated repairs. If any further information is needed, please contact our office.

It is undetermined if the exact location has been repaired and due to ongoing problems and needed repairs of Virililia Rd.

ROAD CLAIM INCIDENT REPORT

In order to process the claim, please print & fill out completely and return to Madison Co. EMA office along with two signed estimates for damages being claimed. All required paperwork must be returned within 7 days of incident. NOTE: Our policy is a reimbursement policy. We DO NOT replace nor arrange to have any repairs made. It is to your own discretion to when the repairs are made. If your claim is approved a reimbursement check will mailed to you at the given address given below.

Personal Information	Date: <u>09/05/17</u> Name: <u>Antoinette T. Wilder</u> Mailing Address: <u>147 Links Dr. Apt 110</u> <u>Canton, MS, 39046</u> Contact #: <u>769-233-4346</u> Make/ Model of Vehicle: <u>2013 Nissan Altima</u>
Incident Information	Please answer questions below in relations to the incident being reported: Date: <u>09/04/17</u> Time: <u>6:17 pm</u> Location: <u>Virilla road</u> <small>(name of road incident occurred)</small> Area Landmarks: <u>virilla road / after turning on road</u> Approx. Speed at time of incident: <u>30 mph</u> Direction of Travel: <u>North</u> Cause of Incident: <u>pothole</u> <small>(ie: pothole, rock, etc..)</small> Area of vehicle damaged: <u>both tires on passenger side</u>
Incident Summary	Please write a brief summary of the incident (use back if needed): Turning on virilla road I hit a pothole while attempting to dodge another. Both tires on passenger side of car are flatten. Thank you for your concerns.

OFFICE USE ONLY:

OUR PLEDGE TO YOU

• We will do only the work you authorize. • We will not exceed the established cost of service without your permission. • We will, at your request, return your old parts or hold them for your inspection.

LIMITED WORKMANSHIP AND MATERIALS WARRANTY

Congratulations on your purchase of your new tires from Wal-Mart Stores, Inc. ("Walmart"). This Limited Workmanship and Materials Warranty applies to all tires that are purchased from Wal-Mart Stores, Inc. ("Walmart") or Walmart.com and installed at Walmart. This warranty is backed by Walmart and protects the original purchaser from defects in the raw materials or quality of workmanship that require a tire to be removed from service. Walmart stands behind the warranties of the tires that we sell. We do not send tires back to the manufacturer for warranty.

HOW LONG IS THIS LIMITED WARRANTY VALID? Under this limited warranty, tires found to be defective will be covered by this warranty for the life of the tire, as measured by the usable tread depth. Usable tread depth is defined as the depth of the tread down to the final 2/32nds of an inch. The last 2/32nds is not considered usable tread.

WHAT IS COVERED BY THIS LIMITED WARRANTY? This Limited Workmanship and Materials Warranty provides additional coverage to tires purchased and installed at Walmart that are "defective," defined as conditions that require a tire to be removed from service due to defects in the raw materials or quality of workmanship. Walmart at its sole discretion will determine whether a tire is defective and is therefore eligible for replacement under this limited warranty. Tires that are deemed defective will be replaced free of charge (except for installation cost and applicable taxes and government-mandated charges) during the first 25% of usable tread or one (1) year, whichever comes first. Tires that are worn beyond the first 25% of usable tread, or are over one (1) year from the date of purchase, will be replaced on a pro-rata basis with comparable new tires based on tread depth remaining, in the form of a Walmart tire credit. Usable tread depth is defined as the depth of the tread down to the final 2/32nds of an inch. The last 2/32nds is not considered usable tread. In addition to the difference between the cost of the replacement tire and the credit amount, you pay the installation cost and any other service charges and applicable taxes and government-mandated charges. In addition, if the defective tire was covered by the Walmart Optional Road Hazard Warranty, you will need to purchase new Optional Road Hazard Warranty coverage on the replacement tire if you wish to continue Road Hazard Warranty Coverage for the new tire. If a tire is deemed eligible for warranty replacement and you have complied with the terms and conditions of the warranty, Walmart will replace the tires as described under "HOW REPLACEMENT CHARGES ARE CALCULATED." Tires that fail during the warranty period will be eligible for free (except for installation cost and applicable taxes and government-mandated charges) or pro-rata replacement IF AND ONLY IF:

- You are the original purchaser of the tires, and the tires have been used only on that vehicle.
- At the time of the adjustment claim, the original tire installation record and the original invoice for purchase of the tires are presented to Walmart.
- The tires have not become unserviceable due to a condition listed under WHAT IS NOT COVERED.

WHAT IS NOT COVERED BY THIS LIMITED WARRANTY?

This warranty DOES NOT COVER tires that are damaged or failed due to:

- Improper repair
- Accident
- Rips or irregular wear
- Misapplication, loading, under-inflation, over-inflation, or other abuse
- Racing
- Snow chains or studs
- Vandalism
- Road hazards
- Excessive abuse
- Off-road use
- Worn mechanical components on the vehicle

In addition to the above exclusions, THE WARRANTY DOES NOT APPLY to:

- Tires that have been used in commercial applications, including but not limited to tax service, towing, government use, and contract sales.
- Tires that have been used for racing or off-road purposes.
- Tires that have been installed on any vehicle other than the vehicle on which they were originally installed.

This Limited Warranty does not provide compensation for inconvenience or incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

HOW ARE REPLACEMENT CHARGES CALCULATED? If your tire is defective and you have complied with the terms and conditions of this limited warranty, Walmart will provide a free replacement tire (except for the tire installation cost and applicable taxes and government-mandated charges) during the first 25% of usable tread or one (1) year, whichever comes first. Tires that are worn beyond the first 25% of usable tread, or are over one (1) year from the date of purchase, will be replaced on a pro-rata basis with comparable new tires based on tread depth remaining, in the form of a Walmart tire credit. Usable tread depth is defined as the depth of the tread down to the final 2/32nds of an inch. The last 2/32nds is not considered usable tread. In addition to the difference between the cost of the replacement tire and the credit amount, you pay the tire installation cost and applicable taxes and government-mandated charges. FOR EXAMPLE, if your tire is 1/2 worn at the time your tire is deemed defective, you would receive a credit of half the current price of that tire toward the current price of a new or replacement tire. If the price for a comparable tire is \$120, you will pay \$60 plus any additional charges such as tire installation cost and any other applicable taxes and fees.

HOW DO I MAKE A CLAIM UNDER THIS LIMITED WARRANTY? When making a claim under the terms of this limited warranty, you must present your tires and the vehicle on which the tires were used to Walmart for inspection. To find the location of the nearest Walmart that can process the replacement request, visit our website at <http://www.walmart.com> and click on "My Local Store" or call 800-925-6278. You must present your original invoice and your Walmart installation record.

CONDITIONS AND EXCLUSIONS. This limited warranty does not provide compensation for loss of time, loss of use of vehicle, inconvenience, or incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. In the event of a disputed claim, you must make the tire available for further inspection. Tires accepted for the claim become Walmart's property. No Walmart representative or employee has the authority to make or imply any representation, promise or agreement that differs in any way from the terms of this warranty. This warranty only applies in the United States.

CONSUMER RIGHTS. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

LIMITED TREADWEAR WARRANTY FOR TIRES PURCHASED FROM AND INSTALLED AT WALMART STORES, INC.

1. TIRES COVERED BY THIS WARRANTY. This limited treadwear warranty applies to tires that have a printed limited treadwear warranty when purchased from Wal-Mart Stores, Inc. ("Walmart") or Walmart.com and installed at Walmart. This warranty is backed by Walmart and protects the original purchaser from premature tire wear by providing a pro-rata replacement if the tread wears out before reaching the warranted mileage based on your Walmart credit. The original tread will be compared to the tread on the replacement tire. If the tread on the original tire reaches the warranted mileage prior to becoming worn down to 2/32nds of an inch of tread, and you have complied with the terms and conditions of the warranty, Walmart will replace the tires as described under "HOW REPLACEMENT CHARGES ARE CALCULATED." Tires that wear out before achieving the warranted mileage will be replaced on a pro-rata basis. ONLY IF:

- You are the original purchaser of the tires, and the tires have been used only on that vehicle.
- At the time of the adjustment claim, the original tire installation record and the original invoice for purchase of the tires are presented to your local Walmart.
- The tires have not become unserviceable due to a condition listed under WHAT IS NOT COVERED.

2. WHAT IS NOT COVERED

This warranty DOES NOT COVER tires that have become unserviceable due to:

- Road hazard injury (e.g., cut, snag, impact damage or puncture)
- Unseen or rapid wear caused by mechanical irregularity in the vehicle such as wheel misalignment
- Flat spotting caused by improper storage, or brake lock
- Improper repair
- Accident, fire, chemical corrosion, tire alteration or vandalism
- Cosmetic ozone or weather cracking
- Misapplication, loading, under-inflation, over-inflation, or other abuse

In addition to the above exclusions, THE WARRANTY DOES NOT APPLY to:

- Tires that have been used in commercial applications, including but not limited to tax service, towing, government use, and contract sales.
- Tires that have been used for racing or off-road purposes.
- Tires that have been installed on any vehicle other than the vehicle on which they were originally installed.
- Tires that have had the tread pattern altered in any manner such as, but not limited to, siping, carving, shaving, or having any material applied to the surface.

3. HOW REPLACEMENT CHARGES ARE CALCULATED. A mileage tire meeting the conditions for pro-rata replacement will be replaced with a comparable new tire based on mileage received, in the form of a Walmart tire credit. Walmart will determine the credit amount by multiplying the percent of mileage received by the tire's current actual selling price at Walmart. In addition to the difference between the cost of the replacement tire and the credit amount, you pay the tire installation cost and applicable taxes and government-mandated charges. FOR EXAMPLE, if a tire warranted for 40,000 miles wore out after 20,000 miles, you would receive a credit of half the current price of that tire toward the current price of a new or replacement tire. If the price for a comparable tire is \$120, you will pay \$60 plus any additional charges such as tire installation cost and any other applicable taxes and fees.

4. WHAT THE CONSUMER MUST DO WHEN MAKING A CLAIM. When making a claim under the terms of this limited warranty, you must present your tires and the vehicle on which the tires were used to Walmart for inspection. To find the location of the nearest Walmart that can process the replacement request, visit our website at www.walmart.com and click on "My Local Store" or call 800-925-6278. You must present your original invoice and your Walmart installation record.

5. CONDITIONS AND EXCLUSIONS. This limited warranty does not provide compensation for loss of time, loss of use of vehicle, inconvenience, or incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. In the event of a disputed claim, you must make the tire available for further inspection. Tires accepted for the claim become Walmart's property. No Walmart representative or employee has the authority to make or imply any representation, promise or agreement that differs in any way from the terms of this warranty. This warranty only applies in the United States.

6. CONSUMER RIGHTS. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

(This coverage available with the purchase of the Optional Road Hazard Warranty)

OPTIONAL ROAD HAZARD WARRANTY

Congratulations on your purchase of your new tires from Wal-Mart Stores, Inc. ("Walmart"). This Optional Road Hazard Warranty. This document is your contract. This Road Hazard Warranty is OPTIONAL protection that can be purchased and is ONLY EFFECTIVE WHEN THE ORIGINAL INVOICE IS PRESENTED WITH THIS WARRANTY FORM. This warranty is backed by Wal-Mart Stores, Inc. ("Walmart") and provides coverage to the original purchaser for the failure due to unforeseen hazards of the road causing flat tires, impact breaks, and non-repairable punctures. **HOW LONG IS THIS OPTIONAL WARRANTY VALID?** Under this optional warranty, tires found to be defective will be covered by this warranty for the life of the tires, defined as the duration of usable tread depth. Usable tread depth is defined as the depth of the tread down to the final 2/32nds of an inch. The last 2/32nds is not considered usable tread.

WHAT IS COVERED BY THIS OPTIONAL WARRANTY? The OPTIONAL Road Hazard Warranty provides additional coverage to tires purchased and installed at Walmart against tire failures caused by nails, glass, metal stones, and almost anything else that could damage or puncture a tire. The Road Hazard Warranty provides protection from tire failures caused by impact breaks and other non-repairable punctures caused by unforeseen hazards of the road. In the event that a flat, due to an unforeseen road hazard, this warranty provides free (you pay the installation cost and applicable taxes and government-mandated charges) flat repair and pro-rata replacement. If the failure is non-repairable, eligibility for warranty coverage is determined at Walmart's sole discretion. If the tire is eligible for warranty coverage and you have complied with the terms and conditions of the warranty, Walmart will replace the tires as described under "HOW REPLACEMENT CHARGES ARE CALCULATED." Tires that fail during the warranty period will be eligible for free or pro-rata replacement IF AND ONLY IF:

- You purchased this Optional Road Hazard Warranty from Walmart.
- You are the original purchaser of the tires, installed, and the tires have been used only on that vehicle.
- At the time of the adjustment claim, the original tire installation record and the original invoice for purchase of the tires and for your purchase of the Optional Road Hazard Warranty are presented.
- The tires have not become unserviceable due to a condition listed under WHAT IS NOT COVERED.

WHAT IS NOT BY THIS OPTIONAL WARRANTY COVERED?

This warranty DOES NOT COVER tires that are damaged or failed due to:

- Improper repair
- Accident
- Worn mechanical components on the vehicle
- Racing
- Rips or irregular wear
- Vandalism
- Snow chains or studs
- Misapplication, loading, under-inflation, over-inflation, or other abuse
- Off-road use
- Excessive abuse

In addition to the above exclusions, THE WARRANTY DOES NOT APPLY to:

- Tires that have been used in commercial applications, including but not limited to tax service, towing, government use, and contract sales.
- Tires that have been used for racing or off-road purposes.
- Tires that have been installed on any vehicle other than the vehicle on which they were originally installed.

This Optional Warranty does not provide compensation for inconvenience or incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

HOW ARE REPLACEMENT CHARGES CALCULATED? Walmart will repair a flat tire for free (except for the tire installation cost and applicable taxes and government-mandated charges). A tire with a non-repairable puncture and meeting the terms and conditions of the warranty will be replaced with a comparable new tire, as determined by Walmart, in the form of a Walmart tire credit. The amount of the Walmart tire credit will be calculated based on the wear of the tire at the time of replacement. FOR EXAMPLE, if your tire is 1/2 worn at the time your tire receives non-repairable damage, you would receive a credit of half the current price of that tire toward the current price of a new or replacement tire. If the price for a comparable tire is \$120, you will pay \$60 plus any additional charges such as tire installation cost and any other applicable taxes and fees. Tires with less than 2/32nds of an inch of tread remaining are not eligible for replacement or repair under this Optional Warranty. The last 2/32nds is not considered usable tread. If your tire is deemed eligible for pro-rata replacement, you will pay the difference between the cost of the new tire and the Walmart tire credit. In addition to the difference between the cost of the replacement tire and the credit amount, you pay the tire installation cost and applicable taxes and government-mandated charges.

HOW DO I MAKE A CLAIM UNDER THIS OPTIONAL WARRANTY? When making a claim under the terms of this optional warranty, you must present your tires and the vehicle on which the tires were used to your local Walmart for inspection. To find the location of the nearest Walmart that can process the replacement request, visit our website at www.walmart.com and click on "My Local Store" or call 800-925-6278. You must present your original invoice and your Walmart installation record.

CONDITIONS AND EXCLUSIONS. This optional warranty does not provide compensation for loss of time, loss of use of vehicle, inconvenience, or incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. In the event of a disputed claim, you must make the tire available for further inspection. Tires accepted for the claim become Walmart's property. No Walmart representative or employee has the authority to make or imply any representation, promise or agreement that differs in any way from the terms of this warranty. This warranty only applies in the United States.

CONSUMER RIGHTS. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

REFUND. Where applicable, you may have the right for a limited period of time to cancel the Road Hazard Warranty and receive a refund.

FULL WARRANTY ON AUTOMOTIVE SERVICE FOR 90 DAYS OR 3,000 MILES, WHICHEVER COMES FIRST.

The automotive services and included parts listed on this Service Order are warranted for 90 days or 3,000 miles, whichever occurs first. If our installation is unsatisfactory and/or parts used are defective in material or workmanship and the installation or parts are not covered by another written warranty of longer duration (in which case the warranty of longer duration would apply), we will correct the warranted repair free of charge. TO OBTAIN SERVICE UNDER THIS WARRANTY, RETURN THE AUTOMOBILE ON WHICH THE SERVICE WAS PERFORMED TO THE NEAREST WAL-MART AUTO CARE CENTER LOCATION.

This warranty gives you specific rights and you may also have other rights which vary from state to state.

Wal-Mart Stores, Inc.
702 S.W. 8th St
Bentonville, AR 72716-8094

For More Info on our Warranties, Go to WWW.WALMART.COM/TIRE



STORE #3059
 244 FEATHER LANE
 CANTON MS 39046
 (601)761-6000

09/05/2017 09:10:59

TIRE QUOTE

WAL-MART TIRE & LUBE EXPRESS IS DEDICATED TO PROVIDING EVERY DAY LOW PRICES ON TIRES WITH UNWAIVERING COMMITMENT TO QUALITY INSTALLATION. PLEASE LET US KNOW HOW WE CAN EARN YOUR BUSINESS.

VEHICLE DESCRIPTION

PURCHASE DESCRIPTION	PRICE	EXTENDED PRICE
BEST		
215/55R17 94V EXCLM	2 @ 87.00	174.00
Life Time Balance	2 @ 9.00	18.00
Road Hazard Warranty	2 @ 10.00	20.00
WARRANTY MILEAGE: 65,000		
ORIGINAL TREAD DEPTH: 10 / 32		212.00



215/55R17 94V EXCLM

Ron Odum
 ACCM

Lifetime Balance includes mounting, lifetime balance and tire rotation. *Road Hazard Warranty includes unforeseen hazards of the road, flat repair and free replacement of non-repairable tires within the first 25% of treadwear. Honored at all Wal-Mart Auto Care Center locations nationwide.

FOR SPECIAL ORDER TIRES VISIT www.walmart.com

ALL TIRE PRICES ARE GOOD FOR 30 DAYS FROM DATE OF QUOTE. IT IS OUR INTENT TO HAVE EVERY ITEM IN STOCK. OCCASIONALLY, ITEMS MAY NOT BE AVAILABLE. WE RESERVE THE RIGHT TO LIMIT QUANTITIES. PRICES DO NOT INCLUDE TAXES AND TIRE FEES.

RECEIPT

6013913351 No.

DATE 09-05-2017

FROM GANTON TAKES \$220 DOLLARS

FOR (A) 215-55-17

Amount of Account		<input type="radio"/> CASH
Amount of Paid	220.00	<input type="radio"/> CHECK
Balance Due		<input type="radio"/> MONEY ORDER
		<input type="radio"/> CREDIT CARD

FROM _____ TO _____
BY _____